



From: Value Realty

Date: September 14, 2015

Re: BPO Automation Group

To whom it may concern;

I have been working with Nicole Ocean at BPO Automation Group for several years now and have enjoyed great success in using the automation software in my BPO business. Nicole stays on top of changes in the industry and has done an excellent job of adapting the BPO autofill software as needed to stay current and relevant.

In addition, the company Tech support system is easy to use and staff responds in a timely manner to provide resolution to software issues and answer questions. The software is easy to use and the Group website is stable and secure and has rarely been offline in the past several years.

I look forward to a great working relationship for the next several years as the software has become a vital part of my business model. I highly recommend the BPO Automation Group and the products and services they provide for the industry.

Sincerely,

Dana Yarbrough  
Principle Broker  
Value Realty